

KEVIN DOHERTY

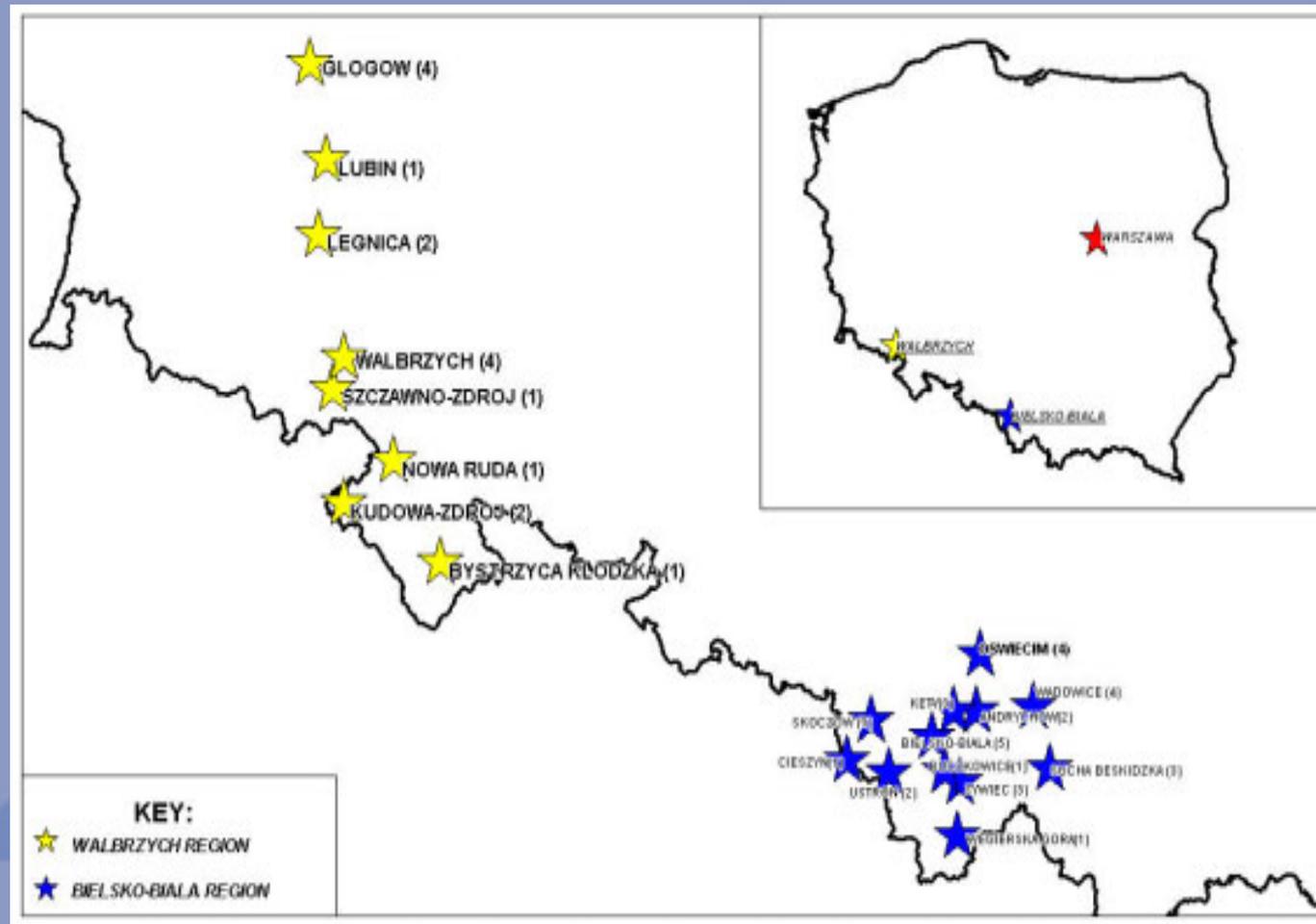
CEO POLAND

**TESCO**



# Entered the market in 1995

## Savia stores acquired by Tesco





Walbrzych



Kety



Opole



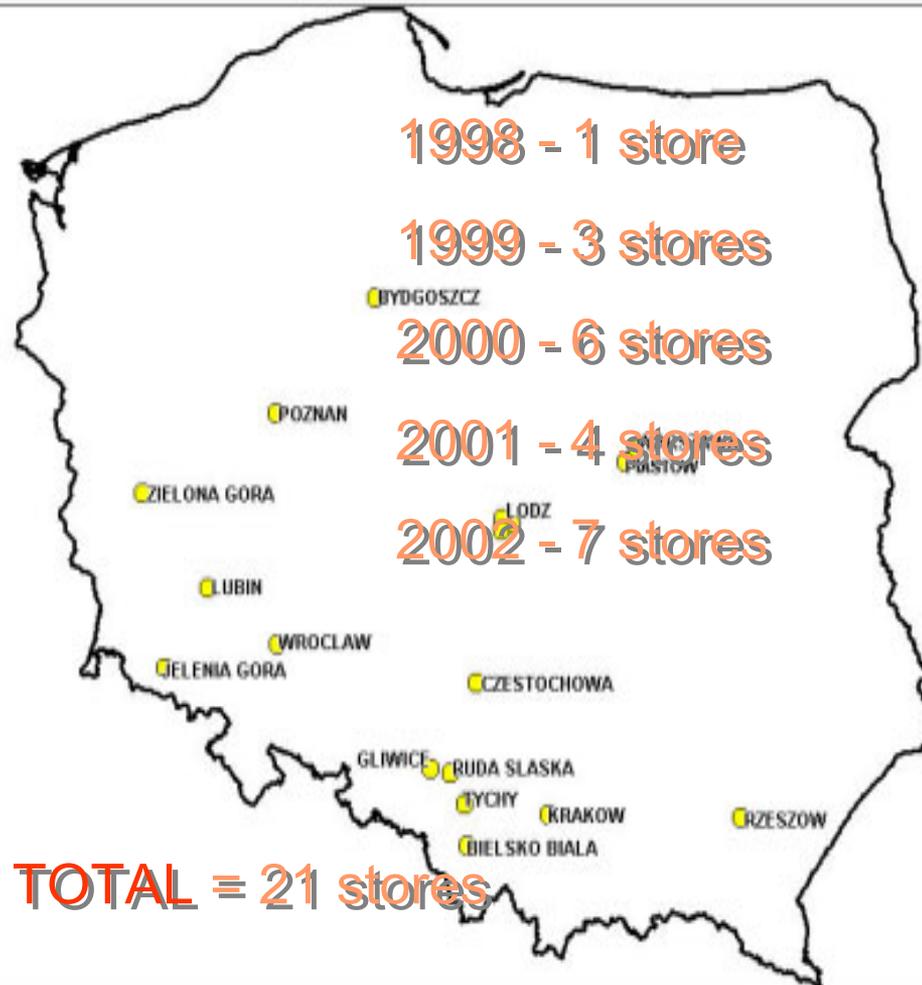
Czantoria

# Wroclaw opened in 1998



# Development programme 1998 - 2002

## TESCO STORES IN POLAND





Lubin - 7000 sqm



Rzeszów - 8000 sqm



Gliwice - 10000 sqm



Kraków - 12000 sqm

# Why Poland

- 40 million population
- Developed CE business
- Underdeveloped modern market
- Total hypermarkets - 13% retail sales
- Profitable and leading
- EU membership

# Competition

*Number of stores by competitor*

Fascia	1998	1999	2000	2001	End 2002	End 2003
	1	4	10	14	34	40
	10	19	24	25	25	26
	2	2	9	15	20	23
	3	4	8	15	16	19
	4	11	12	15	15	19
	0	0	0	3	15	25
	3	7	8	9	12	14
	4	7	8	9	9	12
<b>JUMBO</b>	2	3	5	5	5	5
	7	11	13	13	0	0
<b>Total</b>	<b>36</b>	<b>68</b>	<b>97</b>	<b>123</b>	<b>151</b>	<b>175</b>

# Market Share in Poland

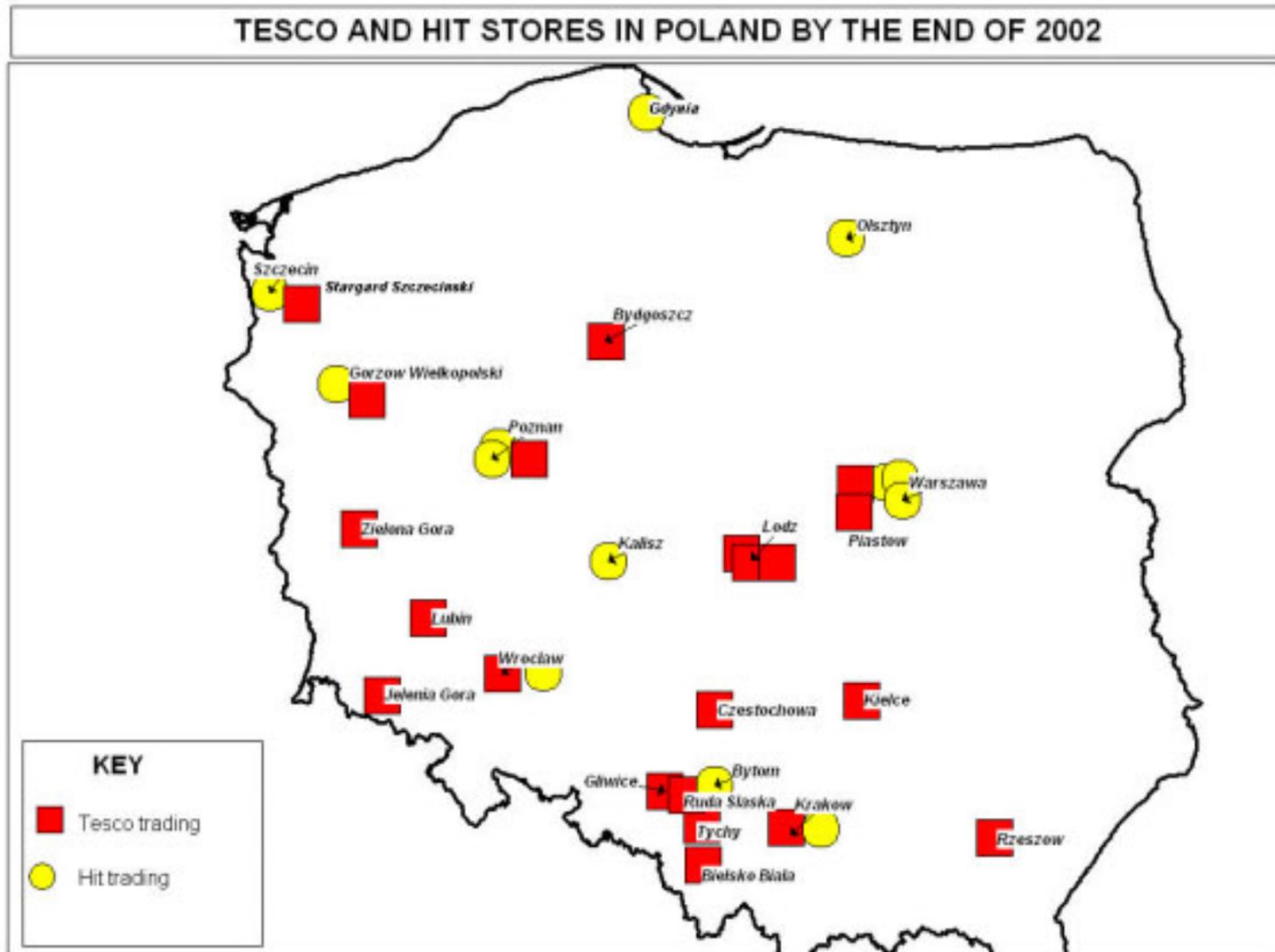
	4q./2000	4q./2001	3q./2002
<b>TESCO</b>	<b>1,2%</b>	<b>1,6%</b>	<b>3,0%</b>
<b>HIT</b>	<b>2,0%</b>	<b>1,6%</b>	
AUCHAN	1,7%	2,0%	1,9%
LECLERC	0,9%	1,3%	1,1%
GEANT	1,9%	2,1%	1,8%
HYPERNOVA	0,1%	0,6%	0,8%
REAL	4,0%	3,8%	2,8%
JUMBO	0,4%	0,3%	0,2%
CARREFOUR	0,8%	1,1%	1,1%
KAUFLAND	----	----	0,3%
<b>TOTAL HYPERMARKETS</b>	<b>13,0%</b>	<b>14,4%</b>	<b>12,9%</b>

# Hypermarket sector

	4q./2000	4q./2001	3q./2002
<b>TESCO</b>	<b>9,2%</b>	<b>10,8%</b>	<b>23,2%</b>
<b>HIT</b>	<b>15,4%</b>	<b>11,4%</b>	
AUCHAN	13,1%	13,7%	14,8%
LECLERC	6,9%	8,9%	8,2%
GEANT	14,6%	14,6%	13,8%
HYPERNOVA	0,8%	4,5%	6,3%
REAL	30,8%	26,5%	21,5%
JUMBO	3,1%	2,2%	1,6%
CARREFOUR	6,2%	7,3%	8,4%
KAUFLAND	----	----	2,1%
<b>TOTAL HYPERMARKETS</b>	<b>100,0%</b>	<b>100,0%</b>	<b>100,0%</b>

# Tesco and HIT combined

## 34 hypermarkets - December 2002



# Country Management Team

- Strong local management
- 7 expats - 15000 staff
- Culture attraction
- Strong succession plan

# Progress in Poland

- Operational Development
- Operational Efficiencies



# Progress in Poland

## Operational Development

- Price
  - Promotions
  - Own Label
  - Range
- 

# Price



# Promotions



Big n' Bulk



Cosmetics Festival



Food by Weight



Back to School

# Own Label



 <p><b>TESCO</b> korzystny zakup</p>	<p><b>JAKOŚĆ DLA CIEBIE</b> NOWA LINIA PRODUKTÓW <b>TESCO</b></p>
<p>Ponad 600 produktów</p> <p>•</p> <p>Cena najniższa w danej grupie asortymentowej</p> <p>•</p> <p>Proste, czytelne opakowanie</p>	<p>Ponad 700 produktów w naszym asortymencie</p> <p>•</p> <p>Cena do 30% niższa od ceny produktów markowych</p> <p>•</p> <p>Wysoka jakość artykułów porównywalna z innymi produktami markowymi</p>

- 1200 products launched
- 600 Tesco Value lines
- 600 Tesco Brand lines

# Range



Entertainment



Shoes



Personal care



Baby World



Cooked meats

# Operational Efficiencies

- Head Office cost reduction
- Supply Chain development
- Build for less
- Buying better
- Store operating efficiencies
  - Productivity
  - Reduced expenses
  - Reduced stockloss

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# So why HIT

- Scale
  - Good sites
  - Market leading position
  - Synergies
  - Supply Chain
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# HIT photos - 4 on page

- Warsaw Piastów

- Łódź Galeria

- Warsaw Górczewska

- Kraków Wielicka

# Integration Progress

- IT systems converted
- People - Leadership
- Combined support office
- Understand customer needs
- Launched 400 value lines
- New range of textiles
- New range of hardlines
- Strengthened promotional offer
- Rebranding stores to Tesco

# What differentiates Tesco

- Focused strategy
  - Our people
  - We are local
  - Listen and react to customer needs
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# Conclusion

- We started late in 1998
- Market leader in 4 years
- Now leading vs following
- We are profitable
- Strong focused Management Team
- Proven hypermarket operator
- Outperforming our competitors
- We have a solid plan for the future to:
  - drive sales
  - reduce costs
  - deliver our profit and returns target

**TESCO POLSKA**

**TESCO**

