Our Business and Structure

Booker is the UK’s leading food wholesaler. The Group comprises:

Booker Wholesale/Makro – Booker Wholesale/Makro, our cash and carry businesses serve:

- 439,000 catering customers and 595,000 small businesses. Our catering customers include restaurants, fast food outlets, licensed premises and cost centre caterers. These can be independent single site locations, Group Accounts and National Chains. All customers can draw upon the Booker, Makro, Classic Drinks and Chef Direct infrastructures;

- Chef Direct – Our Chef Direct business serves national accounts from our distribution centre in Didcot;

- 96,000 independent retailers. Our largest retail customers tend to be our Premier, Londis, Budgens and Family Shopper symbol group members. We also serve our retail club members, unaffiliated independents and retail national accounts.

  - Premier – Premier, Booker’s symbol group, serves 3,300 independent retailers;

  - Family Shopper – Family Shopper is our local discount format and we currently serve 73 independent retailers trade under this format;

  - Budgens & Londis – Budgens serves 246 retailers. The Budgens consumer is typically ABC1. Londis serves 1,929 retailers with approximately half of consumers being ABC1;

Booker Direct – Booker Direct serves national retail chains from our distribution centres, with customers including Marks & Spencer, most of the cinema chains in the UK and the prison service in England and Wales;

Ritter Courivaud – Ritter–Courivaud is a specialty foods supplier to the UK’s leading restaurants; and
Statement

Booker Group Limited is publishing this statement under the provision of the UK Modern Slavery Act 2015.

Modern slavery is “a hidden crime that encompasses slavery, servitude, forced labour and human trafficking”.

We are committed to ensuring that there is no modern slavery or human trafficking in our supply chain or in any part of our business. We are committed to acting ethically and with integrity in all our business relationships and to implementing and enforcing effective systems and controls to ensure slavery and human trafficking is not taking place anywhere in our supply chain.

We have in place systems to:

• Identify and assess potential risk areas in our supply chain;
• Mitigate the risk of slavery and human trafficking occurring in our supply chain;
• Monitor potential risk areas in our supply chain; and
• Encourage and protect whistle blowers.

We will not support or deal with any business knowingly involved in slavery or human trafficking. To ensure all those in our supply chain comply with our values, we internally review our supply chain to evaluate human trafficking risks and slavery risks and we conduct, where required, appropriate levels of due diligence on our suppliers. We would address any failure by a supplier to meet our standards on a case by case basis. Organisations that fail to meet our standards may jeopardise their ability to continue to do business with us and, ultimately, we may cease trading with any such supplier.

In addition, we have robust procedures in place for the vetting of new employees and ensure we are able to confirm their identities. Furthermore, to ensure a high level of understanding of the risks of modern slavery and human trafficking in our supply chains and our business, we provide training to our staff and have mechanisms to increase the visibility of issues.

We actively encourage our colleagues to report any activity they believe to be unlawful and/or in breach of the Company’s policies and standards. A free, anonymous and confidential 24-hour telephone line is available to all employees.

This statement has been approved by the Board of Directors.
Charles Wilson
Chief Executive
Booker Group Limited

Booker Limited
Booker Direct Limited
Booker Retail Partners (GB) Limited
Makro Self Service Wholesalers Limited  Ritter
Courivaud Limited
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