# Our approach

Wherever we work, we want to help make life a little easier for our customers, colleagues and communities.

# Our approach to corporate responsibility

Our business was built with a simple mission: to help everyone who shops with us enjoy a better quality of life and an easier way of living.

Over the years, we've worked to do this by offering more and more people the chance to buy quality food and goods easily and affordably. While there are many views about the role of supermarkets in society, we firmly believe that the value we have created for customers has helped to enrich their lives.

In doing this, we always aim to create value for local communities, the environment and wider society. We tackle the issues that our customers care about and that are important to our business – for example, making it easier for customers and colleagues to live healthier lives; reducing food waste and tackling food poverty; and working with our suppliers to source responsibly and develop sustainable supply chains.

The last year has been challenging for Tesco: the commercial income issue coincided with the deeper challenge of trust we have been facing with customers and other stakeholders. Altogether, this led to questions about our overall standing as a good corporate citizen. We are determined to change this situation; we cannot operate without the trust of our customers and partners. We remain proud of the efforts we have made to tackle sustainability issues, support important causes and help local communities. Now we are beginning the process of renewal and

change within our business: as part of this, we are committed to listening to and working with our customers, colleagues and stakeholders across society to make a positive contribution in every way that we can. And we will seek to earn back trust through our actions and behaviour.

This series of online digital updates provides information around the progress we have made and challenges we have faced across our corporate responsibility work this year. While the substance of our reporting focus remains consistent with previous years, its format and how we frame the issues is a little different. Firstly, there is no longer a separate printed corporate responsibility report - instead, our strategic report looks at our business in the round, covering financial and non-financial aspects, while these online updates offer more detail around the projects and actions we have taken to make a wider contribution to society.

Secondly, as we review our understanding of our material issues, we have chosen this year to look at our behaviour through the lens of our customers, communities and environment and society. Thirdly, in response to feedback for better signposting and accessibility to our reporting data, these updates also include a disclosure table, which brings together links to all of our material data and policies – see data table. While our report is not GRI-compliant, we have used the GRI G4 guidelines as a useful framework to inform our reporting. Our performance table also includes G4 indicator references where applicable.



- www.tescoplc.com/strategicreport
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## Governance

It is important we have a clear and robust governance framework for corporate responsibility. This is provided in two ways: internally, through our Board Committees; and externally, we receive advice and critical feedback through our Expert Advisory Panel.

Our Corporate Responsibility (CR) Committee is now chaired by our PLC Chairman, John Allan, following Jacqueline Tammenoms Bakker's retirement from the PLC Board.

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Lise Kingo

More information about the activities of the CR Committee this year can be found in the Governance section of our Annual Report on page 40.

Our Expert Advisory Panel is comprised of four independent corporate responsibility advisors who meet every quarter to provide advice on best practice and act as a critical voice to our activities. This year we have worked to bring the Panel and CR Committee closer together so that the advice we receive from our

external advisors is reflected more closely in our internal plans.

An overview of some of the themes covered in our Expert Advisory Panel meetings are below.



See the Governance section in the Annual Report on page 40.

## **Expert Advisory Panel**



## Dr Mark Barthel

"2015 should be the year when we see new UN Sustainable Development Goals (SDGs) agreed. The role of food security, and therefore food waste, within these will be key and will reinforce recent calls from the G20 to take urgent action. Tesco's actions to date on tackling food waste have been impressive, most notably its commitment to transparency in publishing its food waste data. The challenge for Tesco now is to build on these foundations and find ways to link its progress on food waste with its work on health. If it can do this, then that should not just improve the resilience of its business but also help it become a real positive force in delivering sustainable and healthy diets for all."



#### Lise King

"The new leadership at Tesco has both the responsibility and the opportunity to use the roots and the history of the company as their compass as they renew the organisation's purpose and revitalise its brand. Within this, focusing on its own employees and putting its own house in order are absolutely critical. It has been reassuring to see Tesco prioritise actions above words in these areas in recent months."



## John Elkington

"Tesco has been in torment. But even the darkest market clouds can sometimes turn up silver linings. Given the right leadership, such reverses can be the perfect time to drive stretch agendas into the heart of a business. Dave Lewis came from Unilever, a company I respect profoundly. As a member of the company's Expert Advisory Panel, I was delighted when he invited me to participate in a session of the Board Corporate Responsibility Committee. I emerged confident that the turnaround process can succeed in both financial and non-financial terms, placing Tesco in the front rank of businesses when judged against emerging twenty-first century criteria of success."



## Dr Derek Yach

"We are witnessing increasing longevity being associated with more years lived in ill-health. The financial and human costs of this are ballooning yet we know that prevention can change this. It starts with small steps. Tesco's move to take sweets off checkouts is a positive step. And their commitment to bring in University College London to assess the impact of this is welcome and extremely rare. I am sure that UCL's results will spur Tesco to take a broader look at the diverse ways they could make healthier purchases easier purchases. This will involve moving from the checkout counter deep into the stores' departments and applying their promotional expertise innovatively and in ways that benefit their colleagues, customers and the community."



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# How we have been listening

We need to start by understanding the issues that matter to all our stakeholders, in particular to our customers and local communities.

Rebuilding trust is one of three strategic priorities for Tesco, alongside improving our competitiveness in the UK and strengthening our balance sheet. To restore trust we need to understand the issues that matter to all our stakeholders including, first and foremost our customers and local communities.

For that to happen, we need to start by listening to their views and feedback.

Week in, week out, we work hard to listen to what our customers are saying through direct customer feedback, regular focus groups, meetings with local communities, all in addition to our discussions with suppliers and stakeholders.

A key part of our road to recovery is about working harder than ever to listen to our customers and focus on the issues they care about most

#### **Customers**

The most important skill in our business is listening – and that starts and ends with the way we listen to what customers tell us about our business. This year we've tried to work harder than ever to respond to the issues our customers are raising and our business plan for the future is built around the feedback customers have given.

## **Suppliers**

Since our new CEO joined the business, he and our new Chief Product Officer, Jason Tarry, have visited many of our suppliers personally to hear what we need to do differently. We've also brought in a new Supplier Helpline to make sure we're responding quickly to any issues that arise.

## Colleagues

It's important that everything we do as a business is built on open and honest conversations between colleagues. Over the last few months we've tried to throw open a bigger discussion about the direction of our business internally; focusing on face to face communications is just one way that we can ensure all colleagues

can be heard.

#### **Communities**

This year we have had to take difficult decisions around store closures and not proceeding with plans to develop new retail sites. In each case, we have done everything we can to be open and transparent with the local community, speaking with community leaders every step of the way.

## **Experts**

Our Expert Advisory Panel continues to act as a critical voice to our activities and has met four times this year. As we go through a process of renewal, it is important that we continue to engage with experts – one example of this is the development of our environmental strategy, where we met with a mixture of industry groups, NGOs and academic bodies to better understand the issues better and their expectations of us.



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# **Understanding our material issues**

There are a large number of issues and challenges that are relevant to us as a business. We want to make sure we do everything we can to have a positive impact on those issues, and mitigate any potential risks.

For the last two years, we have presented our thinking around what issues matter to us most through the lens of 'three big ambitions' (on food waste, health and opportunities for young people) and 'the essentials' (trading responsibly, environmental impact, being a great employer and supporting local communities). This was framed by the value of 'using our scale for good'.

Towards the end of the last financial year, as part of the wider programme of renewal being undertaken across the business, we started reviewing our materiality assessment, to ensure our approach is the right one and accurately reflects the challenges we face now and in the future. We expect to complete and report on our renewed materiality assessment during this financial year.

# The approach we are following

## 1. Listen



2. Understand



3. Take action



The first step is to listen. We need to understand what issues matter to our customers, colleagues, suppliers and wider stakeholders. These can range from issues within their local communities to concerns around the environmental impact of the products we sell.

Once we have listened, we need to take time to understand how we as a business can tackle these issues and have a positive impact. A key part of that is analysing in detail our footprint and the various steps we can take to make a lasting difference.

Crucially, we want our materiality assessment to set out clear guidance on what action we can take as a business to mitigate major social challenges and contribute in a positive way across society.



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# **Key developments during 2014/15**

Despite the challenges we have faced this year as a business, we are incredibly proud of the contribution we have made to tackling urgent social challenges and issues.

#### **Food collections**

This year we have continued to work hard across all our markets to help feed people in need. We know it matters to our customers that we do all we can to support those suffering from food poverty across all our markets. To date, together with our customers we have been able to donate enough food to provide 21.5 million meals in the UK.

Eat Happy Since our Eat Happy Project launched in March 2014, over 700,000 children across the UK have found out where their food comes from, as well as how to cook nutritious meals, by taking part in our Farm to Fork Trails, Online Field Trips and Let's Cook courses.

How we work with suppliers

This year we faced significant challenges around the way we work with suppliers and one of the first changes our new CEO made was to bring in a new Product Leadership team and ask them to transform the way we source products and work with suppliers. A key part of the approach is our new Supplier Helpline, designed to resolve payment and administrative issues quickly and simply.

#### Healthier products and checkouts

We have continued our commitment to help customers and colleagues live healthier lives, both through reformulating our products for example taking out 9.6 billion calories from our own label butter and spreads, but also by removing sweets from checkouts in all our stores across the UK.

## Health partnership

Together with our customers, since the partnership began in 2013, we have raised £18.6 million for Diabetes UK.

We also launched a ground-breaking new charity partnership with Diabetes UK and the British Heart Foundation, aimed at helping the nation better understand how to lead a healthy lifestyle and tackling the growing challenge of non-communicable diseases.

#### **Environment strategy**

We are passionate about our ongoing journey towards becoming a more sustainable business. So this year we have been reviewing our approach to ensure we continue to meet our commitment to reduce our impact on the environment. We have worked with external experts and internal Tesco specialists to understand how we can speed up our progress on the five key 'environments' that we have an impact on. These are the climate, forests, farmlands, marine and freshwater environments.

It has been a turbulent year for Tesco and, as part of that, we have not achieved as much as we would have wanted in some areas. For example, we had wanted to be in a position to share targets around our key ambitions. This is still our aim and the current fresh look we are taking at our material issues will drive this work. We hope to be in a position to say more about this during the course of the year. Our ambition to create opportunities for young people has also been challenged, in particular by our restructures. As we go through this period of change, we remain committed to being a great employer d supporting the development of all our colleagues.

We know that, when we are able to align commercial and social objectives, we can deliver so much value for all. See the next page for our approach to food waste as an example of what we believe we can achieve when we secure that alignment.





This is an overview of our key progress. Visit www.tescoplc.com/society for:

- www.tescoplc.com/strategicreport
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# Food waste case study: Bananas

## Reducing food waste

We're proud to be the first retailer to publish data on food waste within our own operations, and we're working with our suppliers and customers to reduce food waste from the farm to the fork.

## 1. Suppliers

We want to make sure no edible part of the banana crop is wasted, so we work with dedicated banana farms to use as much as possible of the banana crops they produce. We sell small bananas in our Everyday Value and Goodness ranges, and we sell single bananas in our One Stop stores.

## 2. Own operations

To minimise damage to the bananas in our stores, we train our colleagues in how to treat food. A key part of that is our 'Love Bananas' campaign – this helps colleagues to understand how to handle bananas in order to minimise bruising.

## 3. Customers

Customers tell us they want to reduce waste within their own homes, and we're doing lots of little things to help – including publishing WRAP food waste hints and tips on our fresh food packaging, and creating a meal planner on our Real Food website, which suggests recipes for customers who want to use up their food.

## What's next

Within our own operations, our overriding priority is always to minimise any food waste – but where waste does occur, customers tell us they want us to give edible food to charity. We have made great progress on this over the last year, and we will be looking at what more we can do to ensure no edible food is wasted.



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# **Key progress: Our customers**

At our best, our business has always been a champion for customers and we will be again.

MELCOME TO PRODUCE

## Making it easier to be healthy

Everything we do is about helping our customers. Over the years, we've tried to help our customers in lots of different ways – and a key area of innovation for us as a business has been to help make it easier for all our customers to live healthier lives.

Back in 1984, we were the first supermarket to launch a Healthy Living Range. Ten years later, we were the first supermarket to take sweets off checkouts in large stores. In 2002, we were the first UK retailer to launch a Free From range. And in 2014, we were the first supermarket to decide to remove sweets off checkouts in all stores.

Four decades, four big changes. And a key part of our philosophy is about lots of little, healthy changes to make a big difference overall. Reformulating our products is a great example of this philosophy in action. We have committed to long term plans to reformulate our products, reducing the amount of salt, fat, saturated fat and sugar. An example of where we have continued to reduce sugar is soft drinks; to date we have taken out 3.6 billion calories. We have also removed 9.6 billion calories, 302 tonnes of saturated fat and 15 tonnes of salt from our own label butter and spreads range and we will continue to work with our technical teams to make steady improvements to our products.

But we won't stop there. We will continue to work hard to ensure that we give our customers healthy choices and make it easier to live a healthier lifestyle. One example of this is our work with academics at University College London, where we are working with external experts to understand the impact of the changes we are making in terms of customer choices at checkouts.

## **Key progress: Our customers**

Reducing global food waste
We know that cutting food waste
matters to our customers. Not only
do our customers care about the
environmental and social implications
of throwing away food, many are also
concerned about how much money
food waste costs their families year
each – for example, a typical UK
family throws away around £700
of food every year.

For the second year running, we have published food waste data for our own operations. This year the waste amounted to 55,400 tonnes, the equivalent of 0.9% of the food products we sold (see www.tescoplc. com/foodwastefigures for full details).

As well as reducing food waste within our own operations we want to ensure we are doing all we can to help customers waste less and in turn save money.

In September we worked with WRAP to redesign our produce packaging to include hints and tips to help customers reduce food waste in their homes. We have now rolled this out to 100 produce lines in all our stores, including hints and tips on carrots, potatoes and bananas.

Our customers told us that 'buy one, get one free' promotions make it harder for them to reduce food waste. That is why we no longer run these promotions on our fresh produce lines, instead offering customers simple price cuts or multi-buy offers.

#### **Food safety**

The levels of campylobacter in raw chicken across the food industry have been of increasing concern this year. Although we are the retailer with the lowest levels of high level contamination, providing safe food to our customers is an absolute priority. We are therefore committed to reducing the levels of contamination and helping to educate our customers on how to handle their chicken safely in the home. As well as introducing leak-proof packaging, and installing farm protocols above and beyond the industry standards, we are conducting the first full-scale commercial trial of rapid surface chilling in partnership with one of our suppliers; which are all aimed at reducing the levels of contamination.



# **Key progress: Our communities**

It matters to us that we have a positive impact wherever we work.

## Tackling food poverty

Food poverty has continued to be a major challenge for many communities across different markets. Helping
those charities who are on the front line
of helping to feed people in need is
a major priority for us as a business
– and we are immensely proud of the
contribution we have made contribution we have made.

In the UK, we have continued to work with FareShare and The Trussell Trust to hold national Neighbourhood Food Collections twice a year. Since 2012, by topping up the food donations we receive from customers by an additional 30%, we have been able to donate enough food to provide 21.5 million meals. We have now also rolled out permanent collection points in 507 of our UK stores, enabling customers to donate food all year round.

Our food collections have also grown outside of the UK. Last year we held collections in Ireland, Poland, Hungary, Czech Republic, Slovakia, Thailand and Malaysia – raising an additional 918,000 meals for food banks and charities.

Our Christmas food collections took place in 1,000 stores across six of our markets. Together with customer donations and our top-up of 30%, we collected 5.6 million meals for our charity partners.

As well as holding food collections with our customers, we want to do all we can within our own operations to ensure that our surplus food is donated to charities.

We are now donating surplus food from the majority of our markets to charity. In the UK for example, we donate surplus food from our online and fresh food distribution centres to FareShare. However, there is more we can do in this area and in the coming year we will work hard to ensure we are donating as much surplus food as possible.





Visit www.tescoplc.com/society

# **Key progress: Our communities**

#### **Eat Happy**

The Tesco Eat Happy Project is our long-term commitment to help children aged 4 to 11 have a happy and healthy relationship with food, through our Farm to Fork Trails, Online Field Trips and Let's Cook courses.

Specially trained Farm to Fork Trail Guides take classes on engaging mini treasure hunts through our fruit and veg aisles, while our Online Field Trips bring classrooms up-close with our key suppliers to show where food comes from and how it's produced.

In 2014, we teamed up with the Children's Food Trust to launch cookery courses for schoolchildren, running fun and free Let's Cook in-store pop-up courses during the school holidays. From September 2015, The Tesco Eat Happy Project will sponsor

the Children's Food Trust's 3,000 after-school cooking clubs across the UK.

Since The Tesco Eat Happy Project was launched in January 2014, we've helped over 700,000 children understand more about where their food comes from, as well as how to cook tasty and nutritious meals.

## Charity partnership

Thanks to our customers and colleagues, our partnership with Diabetes UK raised a fantastic £18.6 million. This money will help to support people living with diabetes in many ways, for example by funding the extension of the Diabetes UK care line and a £4 million investment in life-changing research for a Type 1 vaccine.

At the end of 2014, we launched our new charity partnership with Diabetes UK

and the British Heart Foundation. This trio partnership is the first of its kind and will aim to raise £30 million to promote healthy living.

# Supporting our local communities at a time of change for the business

Whilst we are extremely proud of our great community initiatives, this year has not been without its challenges. It was with great sadness that we announced that we would not be continuing with some new store schemes, as well as closing 43 stores. These decisions obviously have impacts on many of our communities. We have worked, and continue to work hard, to listen to what matters to local people in these areas and understand how we manage our withdrawal from these areas in a way that leaves some positive impact for those communities.



# **Key progress: Our communities**

#### Our people

It matters to us that we do everything we can to support local communities and be a good neighbour. At the centre of this are the opportunities we create as an employer and the training and development we offer colleagues.

This year has clearly been very challenging and this has been difficult for our colleagues. As our business has gone through a significant restructuring, we have tried to make sure, wherever possible, that colleagues are the first to know about any changes that will affect them. This commitment to be open and transparent will continue once the transformation process is complete.

In addition, we have worked hard to do everything we can to support colleagues and offer expert advice as they face changes to their roles and the organisation. In those cases where we have had to unfortunately close stores, we have tried where possible to find another position for them in an alternative store.

Despite the challenges, we have continued to expand our training programmes to help colleagues understand our compliance policies, grow their knowledge and develop their skills. An example of this is our training programme around the new Code of Business Conduct, which was rolled out to all colleagues at the beginning of 2015.

We recognise that we can also help to support those within our communities who are stuck in unemployment by giving them the chance to gain experience and employment skills.

One example of this is the work we have done through the Launch programme, with the Prince's Trust. We have exceeded our commitment to offer 250 work placements to long-term unemployed young people by delivering 269 placements – of which 217 of the participants went on to secure jobs at Tesco. Our commitment for the coming year is to deliver a further 250 placements in 16 locations across the UK, starting in Leicester and Manchester.





# Key progress: Our environment and society

#### **Environmental strategy**

We are passionate about our ongoing journey towards becoming a more sustainable business and reducing our impact on the environment has been a key focus of our Corporate Responsibility strategy for a long time. In 2007, we set out our aspiration to become a zero carbon business and communicated medium-term targets to 2020. We have made strong progress in meeting these. In addition to our direct impact, a large proportion of our environmental impacts lie within our supply chain, and we recognise that the environment could also have long-term impacts on our supply security, which we need to understand and address. Therefore this year we are refreshing our approach to tackling these wider environmental challenges.

We engaged with external and internal experts as well as our customers to understand what environmental sustainability issues remain relevant for us. Through this process, we clarified the five 'environments' that we have an impact on through our operations or supply chains. These are the climate, forests, farmlands, marine and freshwater environments. We then looked at what Tesco's role should be in tackling these – individually or in collaboration with others. Our strategy and actions build on this understanding to help us address our impact in each of these landscapes. We will continue to engage with experts and the business to ensure we remain on track.

#### **Climate**

We have an ambitious aspiration to be a zero carbon business by 2050, as well as medium-term 2020 targets. We continue to make good progress towards our targets, so this year, we started looking at our long-term carbon reduction plan beyond 2020. We worked with the Carbon Trust to help us develop a route map to becoming a zero carbon business.

#### Marine environment

The Sustainable Fisheries Partnership have been helping us risk assess our fisheries for a number of years. This ensures we are targeting action where it is needed most. We now want to go further and are working to improve the traceability and sustainability of fish meal – the wild fish fed to farmed fish.

#### Freshwater environments

We know that the majority of fresh water globally is used in agriculture, including in areas of water stress or scarcity. Additionally, agriculture and manufacturing can affect water quality. We want to ensure that our operations and supply chains use water as efficiently as possible, and address any water quality risks.

#### Forests

As part of the Consumer Goods Forum, we pledged to help achieve zero net deforestation by 2020, starting with the four global drivers for deforestation relevant to our business: palm oil, cattle products, soy and timber. For each commodity we are mapping our supply chains to understand our exposure, and putting in place sustainable sourcing policies. We also participate in industry groups to address underlying systemic issues.

#### Farmland

Sustainable agriculture covers a broad range of issues and raw materials – from livestock to non-food agricultural materials such as cotton. We are working to define a set of priority supply chains where we think we can make a real impact. Focusing on addressing the sustainability issues in these will form the basis of our sustainable agriculture strategy.



This is an overview of our key progress. Visit **www.tescoplc.com/society** for:

- www.tescoplc.com/strategicreport
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- www.tescoplc.com/disclosure

# **Our disclosure**

The table below aims to bring together our key disclosure and links to our online policies. Unless stated otherwise, the disclosure covers all our operating markets where data is available.

Area of focus	Measure	2014/15 performance	Link to further information	GRI G4 indicator
Our people	Percentage of managers, directors and business leaders which have worked their way up within the business	77%	www.tescoplc.com/ beingagreatemployer	
	Percentage of Group colleagues that are on development/training programmes and percentage change from previous year	7.3%	www.tescoplc.com/ beingagreatemployer	LA9
	Colleagues recommend us as a great place to:	Work – 70% Shop – 77%	Annual Report page 10	
	Percentage pay gap between male and female colleagues (UK)	<1%	www.tescoplc.com/ beingagreatemployer	LA13
	Percentage of Group colleagues who are female	Board of Directors: 23% Senior managers – Directors: 24% Senior managers – Directors and managers: 31% All employees: 57%	www.tescoplc.com/ beingagreatemployer	LA12
	Benefits to colleagues	See policy	www.tescoplc.com/ benefitstocolleagues	LA2
	UK colleague turnover	13.57%	www.tescoplc.com/ beingagreatemployer	LA1
	Health & Safety Number of customer injuries that have resulted in the person being taken to hospital	UK: 579 CE: 201 Asia: 292	www.tescoplc.com/ beingagreatemployer or for full policy	LA6
	Number of colleague (retail + distribution) injuries that have resulted in lost time (more than 3 days) or fractures	UK: 1,367 + 172 CE: 2,696 + 206 Asia: 213 + 20	www.tescopic.com/healthandsafety	
	Number of new opportunities created for young people across the Group	254,587	www.tescoplc.com/creating opportunities	
	Inclusion	See policy	www.tescoplc.com/inclusion	
Trading responsibly	Percentage of ethical improvement plans completed on time	87%	www.tescoplc.com/ tradingresponsibly	HR9
	Percentage of suppliers who feel satisfied with Tesco	58%	Annual Report page 10	
	Alcohol	See policy	www.tescoplc.com/ improvinghealthalcohol	

# **Our disclosure**

Area of focus	Measure	2014/15 performance	Link to further information	GRI G4 indicator
	Animal welfare	See policy	www.tescoplc.com/animalwelfare	
	Fairtrade	See policy	www.tescoplc.com/ fairtradepositionstatement	
	Genetic modification (GM)	See policy	www.tescoplc.com/ geneticmodification	
	Our ethical trading approach	See policy	www.tescoplc.com/ ourethicaltradingapproach	
	Political donations	See policy	www.tescoplc.com/politicaldonations	
	Product safety	See policy	www.tescoplc.com/productsafety	
	Religious slaughter	See policy	www.tescoplc.com/religiousslaughter	
	Palm oil	See policy	www.tescoplc.com/palmoilstatement	
	Seafood	See policy	www.tescoplc.com/ seafoodpositionstatement	
	Soy	See policy	www.tescoplc.com/soy	
	Timber	See policy	www.tescoplc.com/timber	
	Whistleblowing	See policy	www.tescoplc.com/whistleblowing	
Environment	Group carbon footprint	5.6 million tonnes	www.tescoplc.com/environment	EN15 – EN19
	Reduction in CO <sub>2</sub> emissions (stores and DCs) across the Group against a 2006/7 baseline	40.9%	www.tescoplc.com/environment	
	Reduction in CO <sub>2</sub> emissions (distribution) across the Group against a 2013/14 baseline	14.47%	www.tescoplc.com/environment	
	Direct water consumption	32.6 million m <sup>3</sup>	www.tescoplc.com/environment	EN8
	Percentage of waste (food and non-food) we produce that is recycled, reused or converted to energy across the Group	84%	www.tescoplc.com/environment	EN23

# **Our disclosure**

Area of focus	Measure	2014/15 performance	Link to further information	GRI G4 indicator
Supporting local communities	Amount and percentage of pre-tax profits donated to charities and good causes	£55 million, 3.96%	www.tescoplc.com/ supportinglocalcommunities	SO1
	Amount raised from colleague and customer fundraising	£37.9 million	www.tescoplc.com/ supportinglocalcommunities	SO1
Food waste	Own operations food waste (UK)	55,400 tonnes	www.tescoplc.com/ reducingfoodwaste	
Business ethics	Percentage of votes case in favour of AGM resolutions	See policy	www.tescoplc.com/agmvotingresults	
	Anti-bribery	See policy	www.tescoplc.com/anti-bribery	
	Code of Business Conduct	See policy	www.tescopic.com/ codeofbusinessconduct	
	Human rights	See policy	www.tescoplc.com/humanrights	



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